

# Nursing Consumers with Mental Illnesses towards Recovery Using the Strengths-based Approach

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**Abstract—** Many health systems have traditionally adopted a view of mental disorders based on pathologies and the risk individuals have towards mental disorders. However, with this approach, mental disorders continue to cost the healthcare system billions a year. This paper aims to introduce and explore what the strengths-based approach is in the psychiatric arena. Strengths-based approach moves the focus away from deficits of people with mental illnesses (consumers) and focus on the strengths and resources of the consumers. The paper will also align the relevance of strength-based approach to mental health nursing and its contribution to mental health recovery.

**Index Terms—** Strengths-based approach, mental health, mental illnesses, mental health recovery, community

## I. INTRODUCTION

Mental health problems have become one of the major priorities for legislators and policy makers. Mental disorders cost the United States' healthcare system billions of dollars a year. The cost of lost employment or decreased productivity and social welfare programs have been estimated at \$273 billion a year of which about \$70 billion is the estimated cost of untreated mental illnesses<sup>[1]</sup>. According to a study by the World Health Organization in 2001, mental illnesses rank first in terms of causing disability as compared to other diseases<sup>[2]</sup>.

Aaron Antonovsky, a professor of medical sociology, called for practitioners to go beyond looking at disease and focus on factors that support human health and well-being<sup>[3]</sup>. Strengths-based approach could be one that supports this.

This paper begins with a review of the social and economic challenges in the mental health arena to introduce the context for strengths focused approach. This paper will also draw some beginning parallels of the strengths focused approach to mental health recovery and nursing. People with mental illness, will be addressed as consumers in this paper.

## II. WHY THE STRENGTHS-BASED APPROACH

Traditionally, the mental health arena is highly influenced by the medical model where severe mental illnesses, are considered chronic with irreversible neuropathological brain changes and information-processing

deficits<sup>[4]</sup>. Mental health recovery seems like an impossible dream.

As healthcare providers paint a gloomy picture of people with mental illnesses (consumers), consumers also view themselves in a negative light. They often realize that they are different from others. They may isolate themselves, which in turn affect their self-esteem. Researchers found that 24% of the people with schizophrenia scored low on self-esteem on the Rosenberg Self-esteem scale<sup>[5]</sup>. In consumers with low self-esteem, compromised quality of life and poor psychosocial functioning are often observed<sup>[6, 7]</sup>. Consumers with such negative self-appraisals perform badly in the community, and are more likely to relapse<sup>[8]</sup>, thus impeding their recovery.

The focus in traditional treatment lies on antipsychotic medications, psychotic symptoms and relapse prevention. However, the overall impairment continues over the course of mental illness, especially schizophrenia, one of the commonest forms of mental illness, and seems immune to this common treatment regimen.

Instead of employing the traditional medical model which emphasizes on pathology, focusing on problems and failures in people with mental illnesses; the strength-based approach allows practitioners to acknowledge that every individual has a unique set of strengths and abilities he/ she can rely on to overcome problems<sup>[9]</sup>.

## III. STRENGTHS PERSPECTIVE AND MENTAL HEALTH RECOVERY

While it is important to recognize the impact of psychopathology on people with mental illnesses, every person has an abundance of assets and resources that are often unrecognized or underutilized. In the Surgeon's General report, Shalala, D. E, Secretary of the United States Health and Human service reports that the United States is the leader in helping the world understands that the strengths of a Nation comes from focusing on the importance of overall health and well-being of its people. It is now recognized that not only biological factors affect an individuals' vulnerability to mental health problems but other factors too. Medication can tackle the biological factors but strengths focused approaches could be one way of tackling other factors.

Helping consumers recover has become the fundamental goal for mental health practitioners<sup>[10]</sup>. Mental health recovery is a personal journey of gaining increasing meaningful life despite the presence of mental illnesses<sup>[11]</sup>.

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To recover, consumers have to be confident that they have the ability to recover from mental health conditions. The strengths-based approach aligns itself with the notion of mental health recovery by focusing on the person's ability, helping them develop the confidence to embark on the journey of recovery and aiding them to progress towards mental health recovery. Attention is placed on people's abilities rather than their shortcomings, symptoms or difficulties. Mental health issues are seen as a normal part of human life<sup>[12]</sup>. Consumers' positive attributes including assets, aspirations, hopes and interests are elicited and cultivated. Though mental illnesses are considered to be diseases of the brain, non-biological factors also contribute to general well-being or influence the course and outcome of such illnesses. Strengths could be one such factor<sup>[23]</sup>. According to Gable and Haidt (2006)<sup>[13]</sup>, an understanding of strengths can help to prevent or lessen the damage of disease, stress and disorder.

People who have survived under difficult conditions, mental illnesses, for example, have an abundance of personal strengths that are often unrecognized<sup>[23]</sup>. It has been suggested that people have strengths within themselves that can contribute to recovery. Personal factors could aid the recovery process<sup>[14]</sup>. A study on 55 consumers found that the presence of personality asset significantly predicted long term trend of improvement in disability over a follow up period of 16 years<sup>[15]</sup>. Additionally, in a large scale web-based retrospective study where 1008 participants considered themselves to have experienced serious psychological problems or emotional difficulties, the findings revealed that recovery from psychological disorders was associated with greater character strengths<sup>[16]</sup>.

Strengths have been linked to prediction of positive outcomes. In a study, providing the multi-disciplinary team with strength-based data resulted in better academic, social and overall outcomes for students with emotional and behavioral disorders as compared to traditional socio-emotive report that focused on the problems that students were facing<sup>[17]</sup>. This suggests the possible usefulness of strength-based assessment. Indeed, in another study on children and adolescents living in residential homes, the level of strengths significantly predicted success in the reduction of risk behaviors<sup>[18]</sup>. Even in the community, studies have shown the importance of focusing on strengths rather than deficits. Strengths assessments were associated with good behavioural functioning and greater competencies<sup>[19,20]</sup>.

Strengths-based approach also impacted life satisfaction. In a study by Rust, et al. (2009)<sup>[21]</sup>, 131 undergraduates were randomly assigned to be in the control group with no treatment or in one of the two treatment groups. One treatment group involved participants working on two strengths while participants in the other treatment group worked on a strength and a weakness for a period of 12 weeks. The results showed no significant differences in life satisfaction between the two treatment groups but the treatment groups had significantly higher life satisfaction scores than the control group.

Findings from the literature have shown that individuals' strengths are related to improvement in mental health. These strengths can bring about positive outcomes in various aspects of life be it satisfaction, functional status or

health status, and have the potential to aid mental health recovery.

#### IV. UTILIZING THE STRENGTHS-BASED APPROACH IN MENTAL HEALTH PRACTICE

Mental health care approaches in the community setting have moved in the direction towards encouraging people to cultivate their interests, identify and build their own strengths to pursue their goals<sup>[22]</sup>. Policies, practice methods, and strategies have been created that identify and draw upon the strengths of individuals. Practitioners believe that the consumers have strengths that can be utilized for their recovery and work with consumers to facilitate the use of these strengths.

##### A. Challenges

It is often challenging for mental health practices to move from a pathology-based model to an individualized, strengths-based approach. Practitioners have been socialized to derive at a diagnosis by means of their education and training. The common perception is that an accurate diagnosis helps practitioners to institute the appropriate medical treatment to the consumers. Practitioners are often comfortable and confident in their role as expert. Strengths-based approach requires that practitioners acknowledge that they may not be all significant in the life of consumers. However, practitioners can use their knowledge to help consumers to utilize their strengths and integrate these into the recovery process.

In addition, many consumers may not seek services voluntarily and are often viewed as resistant or non-compliant. All these add up to interfere with the establishment of a process for the consumers and practitioners to identify and work on consumers' strengths. In addition, consumers who are from the lower socio-economic group or who are experiencing stigma may not access mental health service at an optimal level. Furthermore, a lack of mental health resources coupled with large case-loads poses a major challenge to creating individualized strengths-based service plans.

##### B. Strategies

The principles of strength-based approach were highlighted by Saleebey<sup>[23]</sup>. Firstly, everyone possesses strengths that can be utilized to improve the quality of their life. Secondly, the consumer's motivation to have better life stems from the focus on their strengths. And, finally, all environments contain resources that help consumers develop their strengths.

Consumers' families and communities may be part of the resources consumers rely on to develop their strengths<sup>[23]</sup>. Mental health practices may partner with local community organizations. These local organizations can help to identify and develop informal support system for the consumers or to provide facilities for the consumers to hold meetings or activities. Mental health practices can develop a formalized structure that requires participation from consumers as well as input from their families and communities. People with mental health conditions can use activities that they perceive as meaningful to aid their recovery<sup>[14]</sup>. Meetings, educational sessions and social gatherings between consumers, their

family members and practitioners can be part of the formalized structure. Opportunities can be created for consumers to lead and share success stories with one another as well as practitioners and other partners involved. With a formalized structure, practitioners are better able to prioritize meetings between consumers, family and community among competing demands on their time.

Therapeutic relationships may also be developed between the practitioners and consumers. The focus of therapeutic relationships does not lie in people's diseases but rather in the relationships that people have<sup>[24]</sup>. The focus on strengths moves the practitioner away from the tendency to blame consumers, but towards discovering how people have strived despite adverse circumstance such as relapse of mental illnesses. The focus is upon the person's strengths, desires, interests, aspirations, abilities, knowledge, and not on their deficits, weaknesses, problems or needs as seen by others. It does not disregard the real pain and struggles of people with mental illnesses but challenges the inadequacy of the sole focus of pathology<sup>[25]</sup>.

In such therapeutic relationships, practitioners and consumers are equal partners. The consumers' autonomy is recognized. Consumers are the ones possessing the strengths and they will also be the ones using their strengths for their recovery. Consumers take the driver seat and their preferences are incorporated into the therapeutic relationships. The practitioner serves as a partner who has the professional and technical knowledge to facilitate consumers' identification and utilization of their strengths to progress towards recovery. As in all partnerships, every party has a vested interest to help the other succeed. Consumers depend on the practitioners for technical advice while the opinions of the consumers' help practitioners understand them better. The recovery of the consumer re-affirms the efforts of the practitioners. The entire family and community may also be involved in the partnership. They could be potential resources to support the recovery of the consumers.

This may mean a significant shift for practitioner, focusing on issues that the consumers identify as important, rather than what the practitioners perceive to be important. The consumers are asked about the challenges they are facing and what issues need to be resolved first. The plan can then be implemented, for example, by asking the consumers to use one or more of their identified strength/s every day for one week. The consumers can follow-up with the practitioners a week later to talk about the approach and this can be an opportunity for the practitioners to evaluate consumers' progress.

## V. STRENGTHS-BASED APPROACH AND NURSING

### A. Health and Illness

Health is usually defined on a continuum where one end of a continuum is disease/illness/death while health is on the other end of the continuum<sup>[29]</sup>. In this sense, health is a negative concept meaning "not illness"; and has no meaning of its own. For this reason, it cannot be elaborated as an idea or serve as a goal to work towards. One cannot work for or toward something that can only exist as not something else.

Nurses struggle to differentiate 'health' out of the pools of non-health or illness concepts that they have been immersed in their education and in most of their nursing experiences<sup>[30]</sup>. It is critical that we find an approach to health that point to a field of practice that can be recognized as nursing. The strengths perspective contradicts the pathological view that sees mental illness as an incapacitating deficit. It does not disregard the real pain and struggles of people with mental illness. Peplau made it clear that the focus of nursing is not in people's diseases but rather in the relationships that people have with their disease or health<sup>[31]</sup>. The focus on strengths moves the practitioner away from a tendency to blame the victim' and towards discovering how people have strived despite very adverse circumstance<sup>[23]</sup>. Rather than a continuum of mental health and mental illness, the strengths focus perspective suggests that strengths remained even when a person has been diagnosed with mental illness<sup>[14]</sup>.

### B. Caring in Nursing

Caring is considered the foundation for nursing. Caring acknowledges the subjective and personal experience of consumers, and promotes holism as a way supporting people, with complex needs<sup>[33]</sup>. In this way, caring in nursing has a humanistic perspective. Strengths perspective has a similar philosophical alignment to mental health nursing. Mental health concerns are part of human life and strengths and resources can be utilized to cope with these mental health concerns<sup>[34]</sup>. A shift in thinking from a pathological orientation to a strengths approach allows for a different way of thinking about people. It creates a framework for caring that reveals strengths and individual power within people. Embedded within the strengths-focused perspective is the belief that people are capable of growth and change. Negative experiences are not ignored but these experiences are not pathological and will not incapacitate a person permanently. Instead, negative experiences are considered part of the individual's personal experience and used to help a person derived their strengths from the experience<sup>[23]</sup>.

### C. Nursing the Recovery of People with Mental Illnesses

The nursing process includes assessment, planning, implementation of the plan and evaluating the implemented plan. On a more individual basis, nurses, being the group of practitioners who spend the longest time with consumers could be in the best position to identify and work with consumers on their strengths. The nursing process begins with assessment of consumer's strengths. The strengths of each consumer are unique to the consumer. It can be almost anything dependent on circumstance; however, some capacities, resources, and assets commonly appear on a roster of strengths. These include: personal qualities, virtues and traits; what the person has learnt about themselves, others and the world; what people know about the world around them from education or life experience; the talents people have; cultural and personal stories, informal networks, institutions or professional entities<sup>[26, 27]</sup>. Saleebey<sup>[23]</sup> suggested that strengths can be found by looking around for evidence of the person's interests, talents and competencies and by listening to their stories. Epstein et al.<sup>[28]</sup> suggested chatting informally with consumers to help elicit their strengths. If the consumers

have difficulties identifying their strengths, practitioners may chat with the consumers asking general questions about their hobbies or activities that they enjoy doing, or how they have gotten through the acute phase of their illnesses in the past. The consumers may also be asked to think about their achievements at work, school or personal life. From the identified strengths, practitioners work with consumers to identify strengths that can be utilized to help them deal with their issues at the moment. After which a plan may be developed to utilize the strengths with the consumer setting the goals of the plan and deriving at the planned details. The plan could then be implemented. For example, by asking the consumer to use the strength everyday for one week. The consumer could follow-up with the nurse a week later to talk about the approach and this could be an opportunity for the nurse to evaluate consumer's progress.

The practice of mental health has been shaped largely by the medical model where the focus has been on solving problems and controlling the symptoms of mental illnesses. The strength based approach focuses on the positive aspect on consumers. Identification and utilization of the strengths consumers have could put them on the road to recovery and nursing with its emphasis of caring and person centered approach are in the position to endorse strength-based approach. Creation of partnership among consumers, clinicians and other community agencies as well as implementing certain policies and practices may minimize or overcome potential challenges associated with strengths-based approach.

## VI. CONCLUSION

The practice of mental health has been shaped largely by the medical model where the focus has been on solving problems and controlling the symptoms of mental illnesses. The strength based approach focuses on the positive aspect on consumers. Identification and utilization of the strengths consumers have could put them on the road to recovery and nursing with its emphasis of caring and person centered approach are in the position to endorse strength-based approach. Creation of partnership among consumers, clinicians and other community agencies as well as implementing certain policies and practices may minimize or overcome potential challenges associated with strengths-based approach.

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